

Customer Service List

Find Your Program's Customer Service Information Below:

Arizona DDD	toll free: 1(800)391-5193 efax: 1(866)908-0987	NJ DDD (EN)	toll free: 1-844-842-5891 efax: 1-844-561-5978
CA GGRC (EN)	toll free: 1(877)522-1053 efax: 1(855)867-1676	NJ DDD (SP)	toll free: 1(844)842-5892 efax: 1(844)561-5978
CA GGRC (CH)	toll free: 1(877)522-1055	NJ Vets (EN)	toll free: 1(844)880-8711 efax: 1(866)627-6834
CA GGRC (SP)	toll free: 1(877)522-1054	NJ Vets (SP)	toll free: 1(844)880-8712 efax: 1(844)627-6834
CA/SF HAS	toll free: 1(888)752-8261 efax: 1(866)238-0361	NY TBI & NHTD	toll free: 1(888)752-8268
Colorado CDASS	toll free: 1(888)752-8250 efax: 1(866)947-4813	Ohio CD	toll free: 1(888)752-8168 efax: 1(866)633-5413
FL Coventry MCO	toll free: 1(877)522-1063 efax: 1(855)663-1370	OR FMAS (EN)	toll free: 1(888)419-7705 efax: 1(844)399-6593
FL American Eldercare MCO	toll free: 1(877)908-1751 efax: 1(855)206-3279	OR FMAS (SP + RUS)	SP: 1(888)419-7720 RUS: 1(888)419-7734
FL Amerigroup MCO	toll free: 1(877)908-1749 efax: 1(855)206-1212	Massachusetts Autism	toll free: 1(866)315-3740 efax: 1(866)578-0533
GA	toll free: 1(866)836-6792 efax: 1(866)461-0195	Massachusetts DESE	toll free: 1(888)623-5688 efax: 1(866)457-7276
Indiana FSSA	toll free: 1(866)264-2296 efax: 1(866)799-9381	Massachusetts PDP	toll free: 1(888)866-0869 efax: 1(877)563-6438
KS Work Aetna	toll free: 1(833)549-5673 efax: 1(855)319-9305	Michigan Health Links	toll free: 1(855)388-4097 efax: 1(855)671-5300
KS Work Amerigroup	toll free: 1(877)522-1067 efax: 1(855)344-3759	Pennsylvania OLTL	toll free: 1(877)908-1750 efax: 1(855)858-8158
KS Work United Healthcare	toll free: 1(877)908-1747 efax: 1(855)344-5443	South Carolina FDGS	toll free: 1(866)537-8386 efax: 1(866)745-7230
Maine - PDO	toll free: 1(866)803-5493 efax: 1(844)626-0289	TennCare Americhoice	toll free: 1(888)866-1154 efax: 1(877)432-4103
NJ DHSS	toll free: 1(866)239-2778 efax: 1(866)547-2481	TennCare Amerigroup	toll free: 1(888)866-1153 efax: 1(877)432-4105
NJ PPP (EN)	toll free: 1(844)880-8702 efax: 1(844)627-6834	TennCare VSHP	toll free: 1(888)866-1152 efax: 1(877)434-3170
NJ PPP (SP)	toll free: 1(844)880-8703 efax: 1(844)627-6834	Tennessee TCAD Options	toll free: 1(866)886-6149 efax: 1(866)592-0043

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Tennessee TCAD Veterans	toll free: 1(888)690-1014 efax: 1(855)882-0910	Washington IPOne Mandarin	toll free: 844-240-1529
Tennessee ECF	toll free: 1(888)419-7753 efax: 1(844)634-7304	Washington IPOne Russian	toll free: 844-240-1530
Unclaimed Property	toll free: 1(866)529-7551	Washington IPOne Somali	toll free: 844-240-1531
Virginia CCC Plus MCO	toll free: 1(833)549-5672 efax: 1(866)709-3319	Washington IPOne Spanish	toll free: 844-240-1532
Washington IPOne English	toll free: 1(844)240-1526 efax: 1(855)901-6904	Washington IPOne Tagalog	toll free: 844-240-1535
Washington IPOne Arabic	toll free: 1-844-885-6915	Washington IPOne Ukrainian	toll free: 844-240-1533
Washington IPOne Cambodian	toll free: 844-240-1524	Washington IPOne Vietnamese	toll free: 844-240-1534
Washington IPOne Cantonese	toll free: 844-240-1525	West Virginia ADW	toll free: 1(866)429-3465 efax: 1(866)388-1626
Washington IPOne Korean	toll free: 844-240-1527	West Virginia IDD	toll free: 1(877)908-1757 efax: 1(877)567-0071
Washington IPOne Laotian	toll free: 844-240-1528	West Virginia TBI	toll free: 1(877)908-1755 efax: 1(866)616-5497

For reporting any WORK RELATED INJURY please call 1-800-804-9382.

NOTE: If you live in states North Dakota, Ohio, Washington and Wyoming, they are considered Monopolistic States and you will need to file your WORK RELATED INJURY claims with the state.

You can visit these websites to report your claims in these Monopolistic States:

North Dakota Workforce Safety and Insurance (WSI)
Ohio Bureau of Workers Compensation (BWC)
Washington State Department of Labor and Industries (L&I)
Wyoming Department of Workforce Services (DWS)

Please email us at pplhelp@pcgus.com if you are unsure about your program team contact details.